



PROGRAM NAME

Job Description

Title: Crisis Counselor

Full Time

Position Objective: Responding to incoming calls on our LifeNet phone lines by providing crisis counseling, crisis intervention, information and referrals.

Reports to: Assistant Director of Training

Major duties and responsibilities:

- Field calls on LifeNet, OASAS Hopeline and National Suicide Prevention Lifeline.
- Conduct clinical assessments.
- Provide crisis counseling.
- Provide crisis intervention, as determined by assessment.
- Provide information and referrals to services.
- Follow LifeNet policies related to different follow up programs.
- Undertake other responsibilities, as directed.

Qualifications:

A Bachelor's Degree, Master's Degree strongly preferred, in Psychology, Social Work or related field plus experience in mental health counseling. Crisis intervention and/or mental health information and referral services experience a plus. Applicants should be flexible in regards to scheduling. Applicants should be comfortable working independently and as part of a team in a collegial group environment. Bilingual skills are a strong plus.

Resumes, along with cover letter indicating salary expectation should be sent to:
CTabone@mhaofnyc.org